



Company: _____ Technical Contact: _____

Telephone: _____ Email: _____

For Analog Downlink Service

Satellite Name & Orbital Slot: _____

Transponder (numeric or alpha-numeric designation for assigned channel on satellite): _____

Frequency (C-band range: 3700 to 4200 MHz, Ku-band range: 11700 to 12200 MHz): _____

Polarity (Vertical or Horizontal): _____

Uplink Trouble Telephone Number (for party providing uplink): _____

For Digital Downlink Service

Modulation (QPSK or 8PSK are ok. 16QAM is not ok): _____

Data rate or symbol rate (only one needed, given in Megabits per second "Mbps" for Data rate or Megasymbols Per second "Mps" for symbol rate): _____

FEC (Forward Error Correction, aka "Viterbi" aka "code rate" 3/4, 5/6 or 7/8 are common values): _____

PID (Packet ID – Only needed when working with a MCPC "Multiple Channels Per Carrier" signal): _____

For Web Cast Delivery Service

Connection Speed or bitrate (also note if single bitrate or multibitrate): _____

Frame Size (if Video): _____ Format: Windows Media QuickTime RealMedia

Additional Notes

To provide you with the best possible service, please complete the applicable areas of this worksheet and fax it to PlayStream at 1 (206) 404-7901. For questions or assistance regarding the completion of this worksheet, please contact our technical support staff at support@playstream.com or 1 (800) 874-8855 (US only) or 1 (206) 404-7900.